For disaster victims who need legal help with:

PROVING YOUR IDENTITY

Call TOLL-FREE: 866-456-4995

FAQ ABOUT PROVING YOUR IDENTITY FOLLOWING A DISASTER:

I lost my driver's license and other photo ID. How can I prove who I am?

- Many agencies will accept your word when you apply for disaster relief. Others will help you get the proof you need.
- You should also take steps to get a replacement driver's license.

How can I get a replacement driver's license or ID card in Alabama?

- You can get a replacement Driver License (DL) or Identification Card (ID) by filling in the application form for Alabama. You can pick up a form at any driver's license office.
- The Alabama Department of Public Safety asks that you contact a Driver License Examining Office.

How much do I have to pay for my replacement license or ID?

- The fee currently is $23.50.

Where can I get more information about proving my identity?

- Alabama Department of Public Safety Driver License Division: Toll-Free: 1-866-283-2838

What should I do if I lost my Social Security card?

- You need to visit a Social Security office or complete the Form SS-5 'Application for a Social Security Card' Social Security will want evidence of your identity.
- If you were born outside of the United States, you must show proof of your U.S. Citizenship or current lawful immigration status.

How can I provide 'evidence of identity'?

- You can show a US driver's license; U.S. State-issued non-driver identity card; or U.S. Passport

If you do not have one of these documents and cannot get a replacement within 10 work days, Social Security may accept other documents that show your legal name and biographical information, such as:

Military ID Card,
Certificate of Naturalization,
Employee identity card,
Certified copy Of medical record (clinic, doctor or hospital),
Health insurance card,
Medicaid card, or
School identity card/record

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For young children, Social Security may accept medical records maintained by a medical provider. Social Security may also accept a final adoption decree, or school identity card or other school record maintained by the school.

If you are not a US citizen, Social Security must see your current US immigration document(s) and your foreign passport with biographical information or photograph.

How can I locate a Social Security office where I live?

Visit the Social Security Administration web site at: www.ssa.gov

If you were affected by a natural disaster and need legal help, call toll-free:

1-866-456-4995

or

Apply on-line at www.legalservicesalabama.org/apply-for-services

LSA CALL CENTER HOURS:
8:30 a.m. to 4:30 p.m.

Legal Services Alabama is an independent, nonprofit organization that provides qualifying low-income individuals With free civil legal assistance. LSA is a statewide program serving all 67 counties in Alabama and provides a full range Of services for disaster victims. This brochure offers legal information, not legal advice. Wc try hard to make sure Our bro- churcs accurately explain your rights and options. However, this brochure does not apply the law to your personal facts. For this sort of legal advice, you should call a lawyer.

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